NOTICE OF COLLECTION OF PERSONAL INFORMATION

SENSE RETIREMENT LIVING PTY LTD

This privacy collection notice is provided in accordance with TPP 5 as set out in Schedule 1 of the *Information Privacy Act* 2014 (ACT) and APP 5 as set out in Schedule 1 of the *Privacy Act* 1988 (Cth).

Privacy collection notice for customer due diligence

This privacy collection notice from Sense Retirement Living Pty Ltd ACN 678 777 832 on behalf of the TP Dynamics Group outlines why we collect your personal information, what we collect, how we collect it and who we share it with.

Why we need to collect your information

We collect your personal information for a number of reasons including:

- to enable us to communicate with you regarding our projects;
- to transact business with you, including as a:
    - buyer or seller of real estate; or
    - contractor, consultant or supplier of material or equipment relating to one of our projects; and
- to comply with the 'Customer Due Diligence' requirements in the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (AML/CTF Act).

In respect of our AML/CTF Act obligations, it includes to:

- establish and verify your identity before providing certain services to you or the person you are acting on behalf of;
- assess and manage potential money laundering, terrorism financing, proliferation financing risks or related compliance risks associated with the provision of our services;
- make reports required by law under the AML/CTF Act; and
- meet record keeping obligations under the AML/CTF Act.

What personal information we collect

Depending on the nature of your business or association with us, we collect the following types of personal information:

- your full name, gender, date and place of birth, country of residence and nationality, contact details (address, email and phone) occupation;
- current and prior businesses, industries, occupations, company affiliations, roles, titles, biography, education and unincorporated businesses, directorship details, including director ID numbers and any disqualification;
- your family and other relationships;
- photo ID and unique identifier such as a passport, national ID or driver's licence number, relevant expiry dates and class where applicable, and other information identifiable from scanned ID documents such as photographs and organ donor status;
- information obtained from sanctions' lists, politically exposed persons' lists, monitoring services, screening services, fraud-prevention services and document verification services;

- services and transactions obtained, offered and supplied including usage history, including information about the time, place, and circumstances of our interactions with you;
- credit card information and/or payment details, information regarding source of wealth, source of funds and the nature and purpose of the business relationship or transaction, as applicable;
- other information about you available in public records or that you provide to us or our third-party service providers;
- communication records (emails, calls, texts, notes of conversations); and
- video and photographs of you when you attend properties, display suites or events owned, operated or arranged by us.

We may also collect the following sensitive information in the process of verifying your identity or occupation or determining whether you are a politically exposed person:

- details of your political affiliations, opinions and exposure; membership of or involvement with political, professional or trade associations; religion and religious beliefs; sanctions and unlawful activities, including terrorism and other criminal activities.

The amount and type of information that is sufficient to verify your identity or enable us to comply with our AML/CTF obligations may differ depending on particular circumstances.

We may infer information about you from your engagement with us and your activities. We may conduct ongoing monitoring of transactions and client information to comply with our obligations under the AML/CTF Act and associated regulations and rules.

How we collect your information

We will generally collect your personal information:

- directly from you, your employer, or the person or entity you beneficially own or are acting on behalf of;
- from First AML Pty LTD ACN 643 929 140 and other third-party identity service providers who assist us in discharging our obligations under the AML/CTF Act;
- from government databases such as registers of companies or trusts, or public records (such as court records, regulatory filings land registries); and
- from public search engines.

Who we may share your information with

- We may disclose your personal information to third parties to assist us and our related entities with AML/CTF obligations including screening, identity verification and storage.
- We may also disclose your personal information to third party external service providers so they can provide us with services related to our business for example organisations that assist in processing payment information, providing us with finance, debt recovery, managing databases including a web-based customer relationship management system, marketing, research and advertising;
- We may also share your personal information with:
    a. our related bodies corporate, business partners, partners or agents; and

b. AUSTRAC or another entity in our AML/CTF reporting group (this is a group made of companies and entities within the TP Dynamics group) to meet our legal and regulatory obligations under the AML/CTF Act and the rules or regulations made under it.

What happens if we cannot collect your information

If you do not provide us with your personal information, we may not be able to verify your identity and provide you (or the person you are acting on behalf of) with the services you have requested.

Your privacy rights and our privacy policy

Our Privacy Policy is available on our website and contains further information about how we will handle your personal information and how you can access and correct your personal information. It also outlines how to lodge a complaint and how that complaint will be managed if you are concerned about how we handled your information.

How to contact us about your privacy

If you have any questions or complaints about how we handle your personal information, you can contact us at:

Sense Retirement Living Pty Ltd
GPO Box 1997, Canberra City 2601
Email: admin@tpdynamics.com.au
Website: https://senseyowani.com.au and https://tpdynamics.com.au

The TP Dynamics Group includes:
TP Dynamics Pty Ltd ACN 150 644 723; TP Dynamics (ACT) Pty Ltd ACN 664 089 641; Denman 3 Pty Ltd ACN 628 084 435; DynamiQ Fitness Pty Ltd ACN 688 014 753; Newlyne Nominee Pty Ltd ACN 674 475 248; Sense Retirement Living Pty Ltd ACN 678 777 832; TP Giralang Pty Ltd ACN 660 381 948; and associated entities.